

Boost Your Automation Output and ROI with Managed Automation Services (MAS)



Explore the benefits of letting our automation experts manage your OpCon environment, including real-life ROI from current MAS customers.

Overview

Our Managed Automation Services (MAS) allow you to offload your OpCon responsibilities to the experts who built the platform. You'll be matched with experienced automation experts who are fully dedicated to managing everything about your OpCon environment, so you don't have to invest valuable time or staffing to learn and maintain it.

The Benefits



Save on time and costs with personalized automation

Our automation experts become an extension of your team, well integrated with your mandates and goals and in tune with your environment and its automation needs. With this relationship in place, our experts can recommend, implement, and configure new automation workflows to improve efficiencies, so limited staffing doesn't prevent you from realizing all the benefits of OpCon.

Check out what this financial institution was able to accomplish in 16 months when partnered with the MAS team:



Stay current constantly

While managing OpCon updates isn't overly complex, if you're administering OpCon in house you'll have to allocate IT personnel to read through the documentation and correctly execute the two major OpCon annual releases and the frequent patches to cover minor improvements. With MAS, you can let our automation experts handle all of that for you—ensuring all components of your platform are always up to date and configured to perform.



Find your greatest automation opportunities

MAS is a proactive resource. Our automation experts will meet with your team regularly to review the results you're achieving from existing automated workflows and look for ways to further liberate your business through new automation opportunities.

Check out what this financial institution was able to accomplish in 18 months when partnered with the MAS team, even after outsourcing their core along the way:



Gain peace of mind

With MAS, you gain peace of mind knowing that an OpCon expert is monitoring your operations 24/7 and is ready to respond to any issues at a moment's notice. Our experts will be your go-to line of support, quickly handling any incidents or issues that arise to ensure your operations run smoothly without interruption.



Optimize IT brainpower

You didn't build your IT brain trust to implement automation. Fortunately, we did. Our MAS team lets you outsource the administration of OpCon to our automation experts, so your team is freed up to focus on more strategic priorities that will support your business and the people you serve.



MAS was the best money I ever spent. It transformed a solution that was challenging for us to manage in-house to one we don't have to worry about at all. I don't know if there's an organization that has better support than SMA. It is top notch."

John Cozart, Senior Vice President of Information Technology at Robins Financial Credit Union

Thinking about adding MAS to your OpCon experience?

Reach out to your customer success manager to get started!