# OPCON VISION

*Proactive Monitoring for Critical Business and IT Processes. Vision provides a simple, real-time dashboard for your OpCon processes and automatically ensures Service Level Agreements (SLAs) stay on track.*

## Easy Deployment, Quick Payoff

Vision is tightly integrated into your existing OpCon environment so you don't need to worry about complex configuration — a common issue with process monitoring tools. Simply add tags to your existing jobs and Vision will self-configure, providing immediate value.

## How OpCon Vision Improves Your Performance and Efficiency

OpCon Vision provides business-level process views and Service Level Agreement (SLA) monitoring. With the real-time dashboard you can see the health of your business processes through different colors and symbols. When something looks wrong, drill down to lower levels of detail, such as child processes and individual tasks, to learn more. The real power of Vision comes when you set up instructions for OpCon to automatically respond when SLAs are not met. This means anyone in the business can receive automatic notifications for any issues that affect their area of responsibility, and OpCon can run recovery processes to get the business back on track.

## Business Value

- ☐ Optimize performance and SLAs
- ☐ Build competitive advantage
- ☐ Strengthen operational efficiency
- ☐ Improve business agility
- ☐ Increase security
- ☐ Ensure process reliability

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## Easy-to-Read Analytics Summary (Comes Standard With OpCon)

Monitor all your processes by simply tagging jobs with a suitable word or phrase linked to a business function or service (e.g., Disaster Recovery, Day-end, Infrastructure, or Critical). Tags can be organized at any level of a tree structure so that all parts of a business process are represented from a single top-level card. These cards display in a simple interface the top-level status for all your processes.

## Predictive SLA Notification and Alerting (Available as a Paid Upgrade)

SLAs are common in many fields. They provide structure around a service and are commonly controlled via metrics or Key Performance Indicators (KPIs). Common business KPIs are related to availability, recovery, or response times. Vision's process monitoring includes both estimated and historical run-time knowledge which can be combined to provide a future prediction of whether an SLA will be met. For example, imagine day-end processing must start before 11 p.m., nightly backups must complete by 2 a.m., or data feeds supporting management reporting must complete by 6 a.m. The earlier you know about a failed SLA, the more time there is to resolve that issue.

## SLA Monitoring Triggers

To set up SLAs, you must define the start and end time for each business process. OpCon Vision comes to life when you set up notifications and workflows to respond to issues affecting compliance with an SLA. The following SLA issues can trigger a response:

- ☐ Late to start
- ☐ Late to finish
- ☐ Estimated late to start
- ☐ Estimated late to finish